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09/579.0406

PATENT APPLICATION
09/579,331

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Roger V. Beathard, et al.
Serial No.: 09/579,331
Filing Date: May 25, 2000
Group Art Unit: 2642
Examiner: Thjuan P. Knowlin
Title: SYSTEM AND METHOD FOR ROUTING CALLS ACROSS
CALL MANAGERS USING A ROUTE PLAN

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Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
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I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to The Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Willie Jiles

Willie Jiles

Date: July 20, 2004

Exp. Mail Receipt No. EV 324640134 US

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. § 1.56, 1.97, and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

07/23/2004 MBIZUNES 00000106 09579331
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PATENT APPLICATION
09/579,331

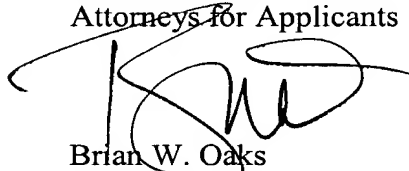
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REMARKS

The first Office Action has been received by the Applicants in the above identified patent application. Pursuant to 37 CFR § 1.97(c) enclosed herewith is a check for \$180.00. Please charge any fees or credit any overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicants



Brian W. Oaks
Reg. No. 44,981

Date: July 20, 2004

Correspondence Address:

Customer Number 05073

PTO-1449 Information Disclosure Citation in an Application		Application No. 09/579,331		Applicant(s) Roger V. Beathard, et al.		
Docket Number 062891.0406		Group Art Unit 2642		Filing Date May 25, 2000		

OIPE
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U.S. PATENT DOCUMENTS						
A	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	5,652,866	07/29/1997	Aldred et al.	395	500	08/26/1994
B	5,790,647	08/04/1998	Gessel	379	201	08/04/1998
C	6,205,214 B1	03/20/2001	Culli et al.	379	220	07/09/1998
D	6,259,779 B1	07/10/2001	Council et al.	379	121	11/25/1998
E	6,304,574	10/16/2001	Schoo et al.	370	401	11/14/1997
F	6,560,326 B1	05/06/2003	Clark	379	221.09	04/21/1999
G	6,584,093 B1	06/24/2003	Salama et al.	370	351	01/05/1999
H	6,614,902 B1	09/02/2003	Rizzetto	379	265.11	11/05/1999
I	6,657,989 B1	12/02/2003	Hilsenrath	370	351	07/17/1998
J						
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FOREIGN PATENT DOCUMENTS							
A	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
L							
M							

NON-PATENT DOCUMENTS	
A	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)
N	
O	
P	

EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.